



## REFUND REQUEST

**To:** CRONOMAGIC CANADA INC. (CRONOMAGIC.COM)

**From:** \_\_\_\_\_

**Credit Card Number:** \_\_\_\_\_

**Charge Date:** \_\_\_\_\_

**Charge Amount:** \_\_\_\_\_

Dear Merchant,

Please refund me the amount mentioned above. I forgot to remove my auto-renew option as stated in Terms and Conditions on the site Mehndi.com. I understand and I confirm that I must send this request via fax to **+1-514-341-1766** within 72 hours (3 days) of the original transaction. I also confirm that I have removed my auto-renew option from my account for future charges and read the terms and conditions. I also understand that after receiving full or partial refund I will not have any claim against this particular transaction.

Thank you,

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Telephone Number:** \_\_\_\_\_

**Email Address:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

### Important:

The fax must be received within 72 hours of the original charges in order for you to get a full refund. If we receive the fax after 72 hours in certain cases (if you did not use the renewed service) you may get a partial refund after deduction of some administration fee. Due to the nature of the service there won't be any refund after 15 days of the original transaction. Date and time on our fax will be taken as the date and time the fax was received. Refund can only be accepted if it is an Automatic Renewal. No refund shall be processed if the member made the payment manually.

**PLEASE FILL THIS FORM AND FAX IT TO +1-514-341-1766**